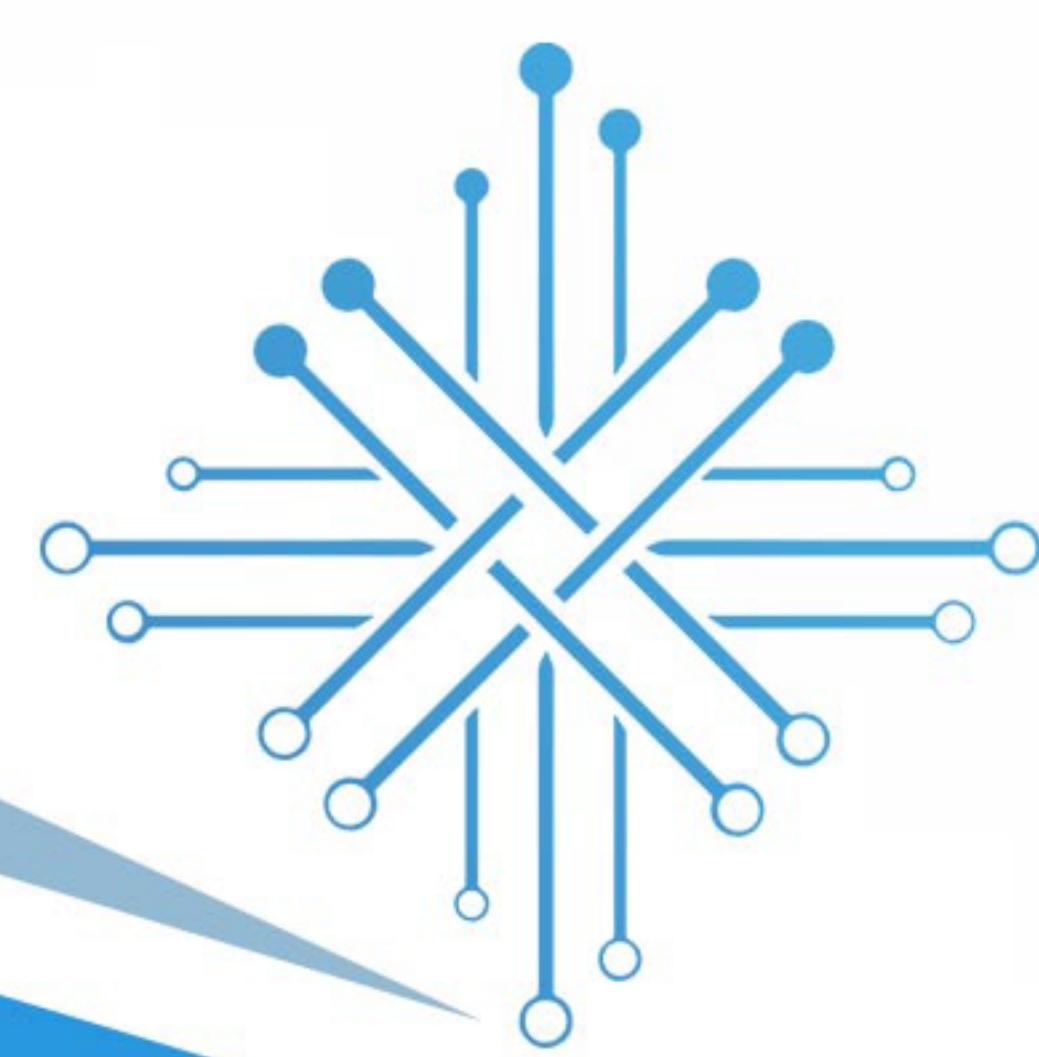


# AFAQ

FOR INFORMATICS TECHNOLOGY & SYSTEM



[WWW.AFAQ-DS.COM](http://WWW.AFAQ-DS.COM)



# AFAQ

FOR INFORMATICS TECHNOLOGY & SYSTEM

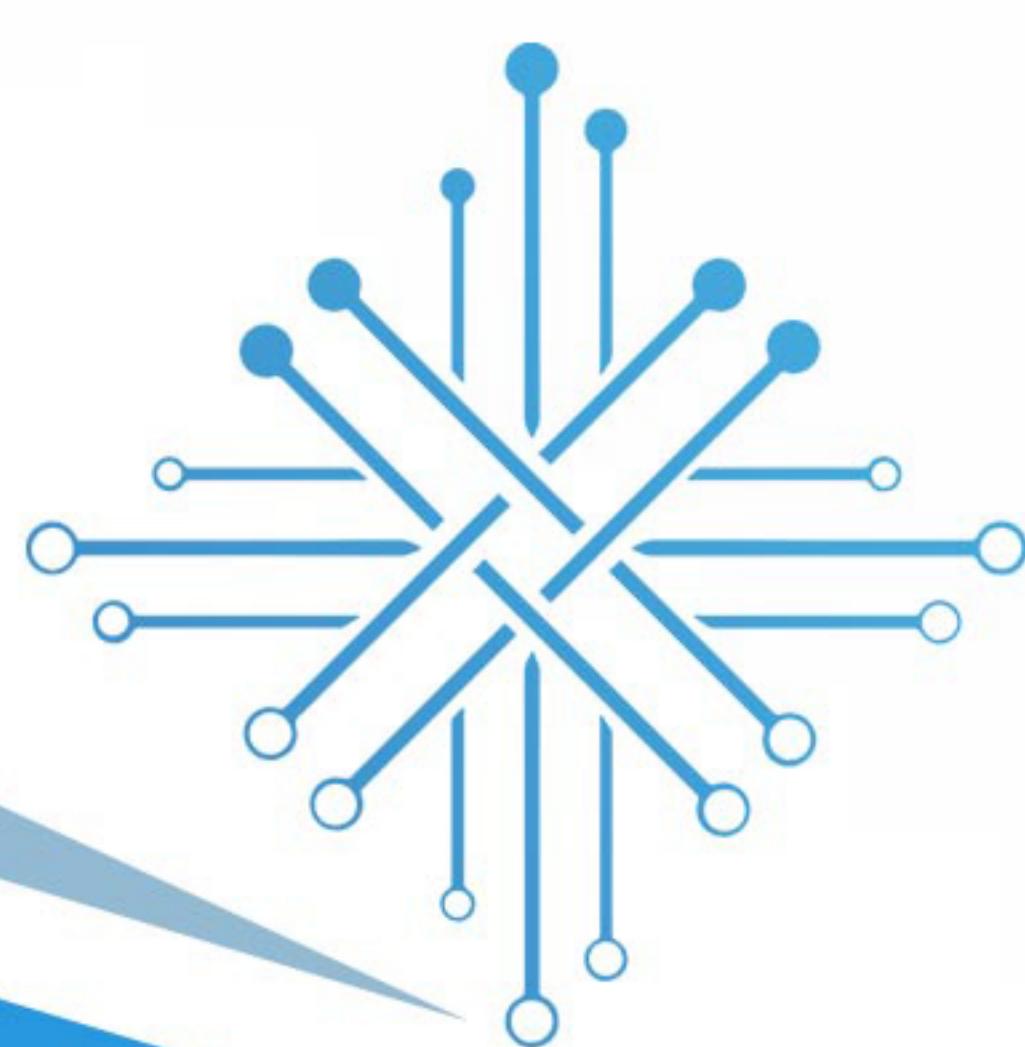
## Wellcome To AFAQ

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## MEET OUR COMPANY

### 1 OVERVIEW

Afaq Is a Team With our agility, Afaq is flexible to adapt to the everchanging technology and environments for our clients to remain successful. Our technical support and managed services team ensure that we provide you with your required solution using “Best-of-Breed” technologies and methods, guaranteeing client satisfaction.

### 2 PROFESSIONAL

Our expertise will enhance your business environment through the effective use Next Generation Technology and Solutions, fulfilling your unique requirements

### 3 OUR HISTORY

#### SINCE 2018

Afaq for Information technology and Systems was established to deliver ICT service excellence to our clients, with a vision of being agile and flexible to adapt to the changing environment. We started as a Micro Enterprise in May 2018, through our valued clients, strategic partnerships and support we have grown to a LLC and intend growing to ensure the best ICT service to our clients.





# AFAQ

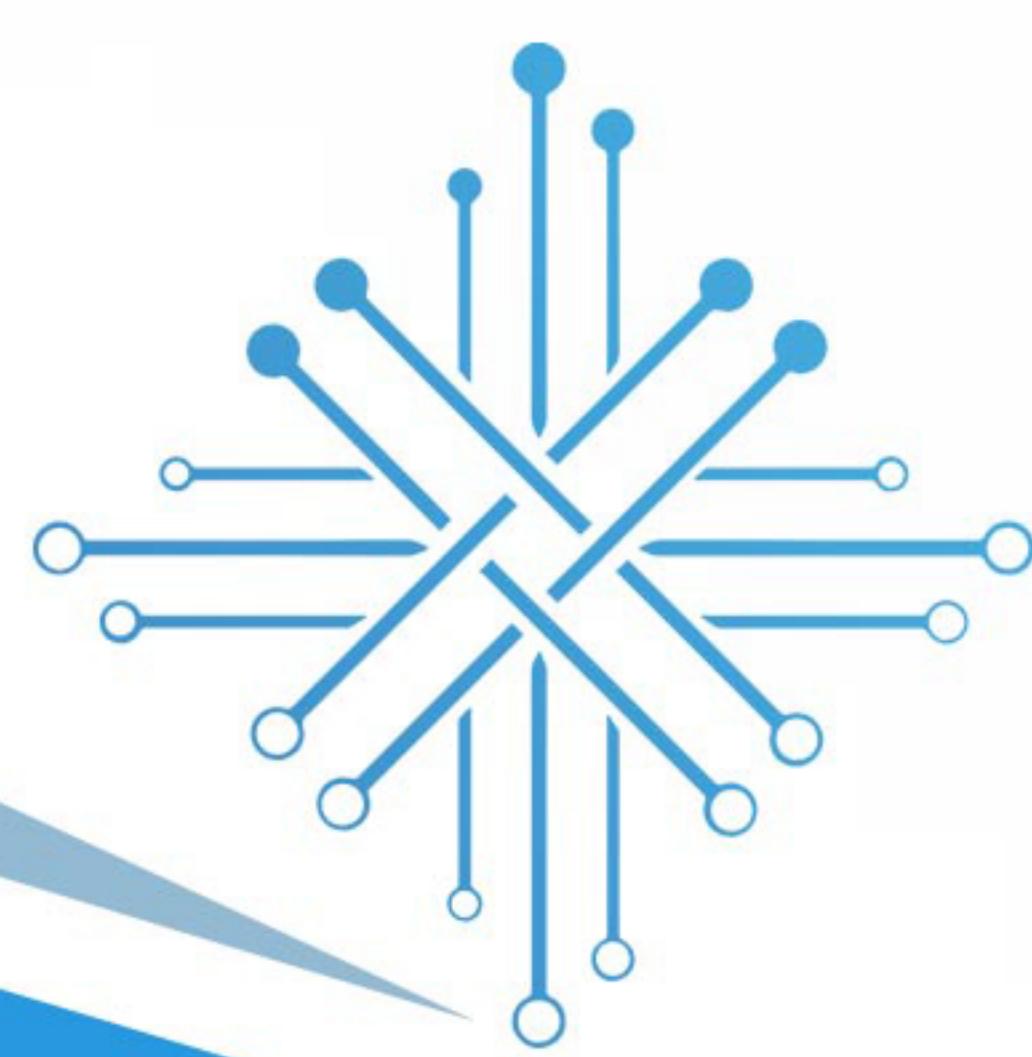
FOR INFORMATICS TECHNOLOGY & SYSTEM

## OUR VISION

leading the next generation of IT services as the premier provider of tailored IT solutions. At Afaq, we aspire to set the standard in the IT installation, maintenance, and application sectors—becoming the largest and most trusted name in the industry.

Our mission is to empower businesses globally providing end-to-end services with innovative technology and unmatched expertise, ensuring we lead the way for the future of IT services.





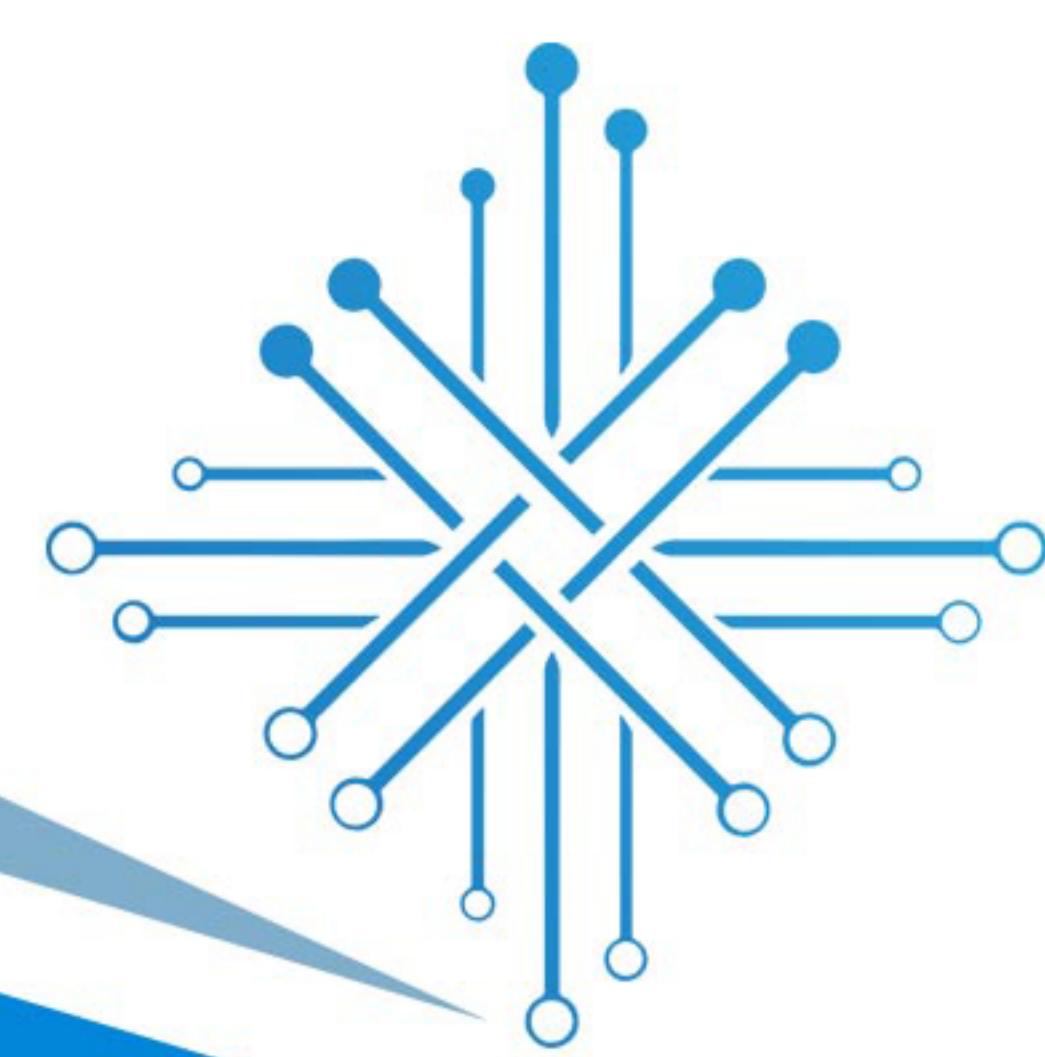
# AFAQ

FOR INFORMATICS TECHNOLOGY & SYSTEM

## OUR GOAL

To establish AFAQ as the leading provider of IT Installation, Application, Maintenance and Development services by delivering innovative, customer-focused solutions that set industry standards. Our goal is to consistently exceed client expectations by combining cutting-edge technology, exceptional service, and unmatched expertise to help businesses in JORDAN thrive in an ever-evolving digital landscape.





# AFAQ

FOR INFORMATICS TECHNOLOGY & SYSTEM

## STANDARD OF WORK

### PLANNING

Creating latest integrated system to our customers

### DESIGN

Infrastructure requirements for system installation & application



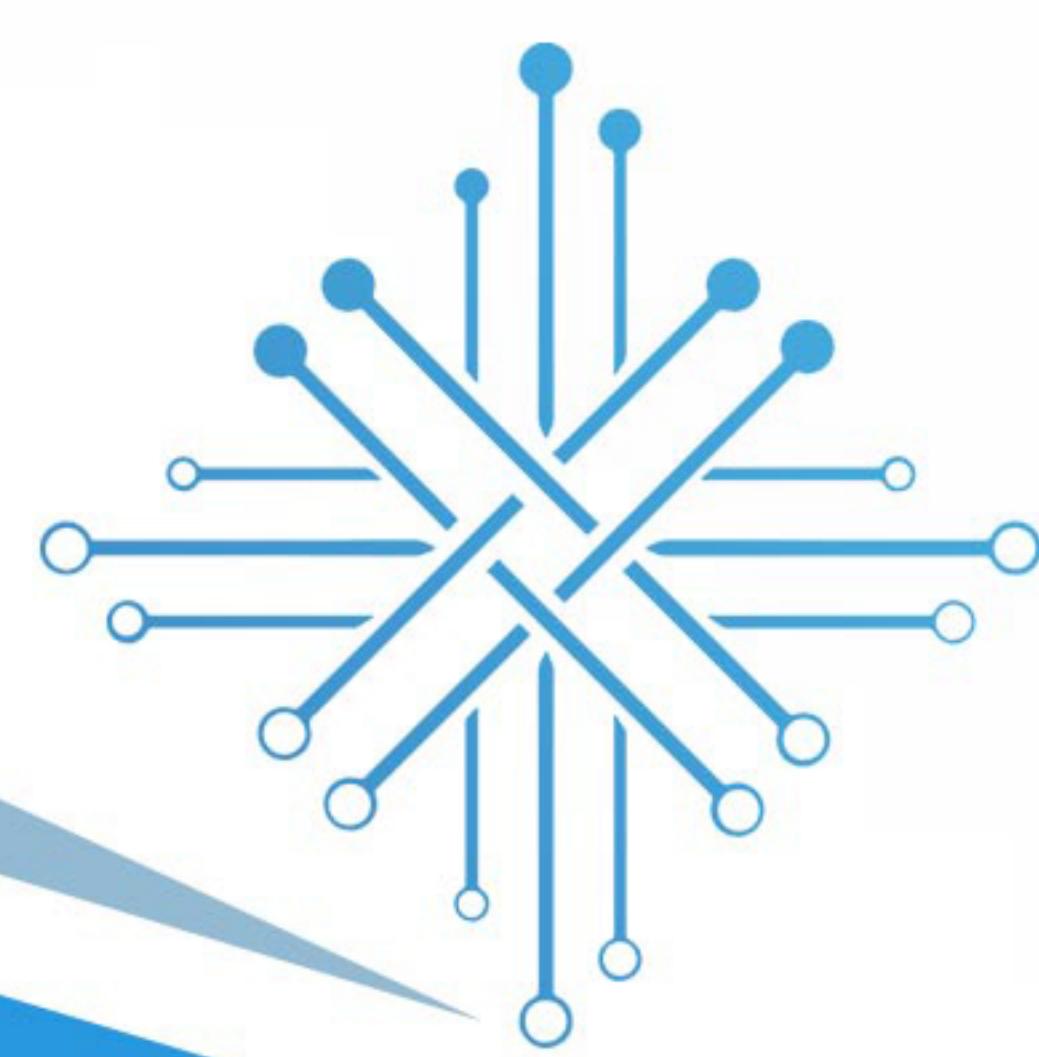
### DEVELOPMENT

Continuous developing services updated to latest versions

### DELIVER

All services that our customers acquire

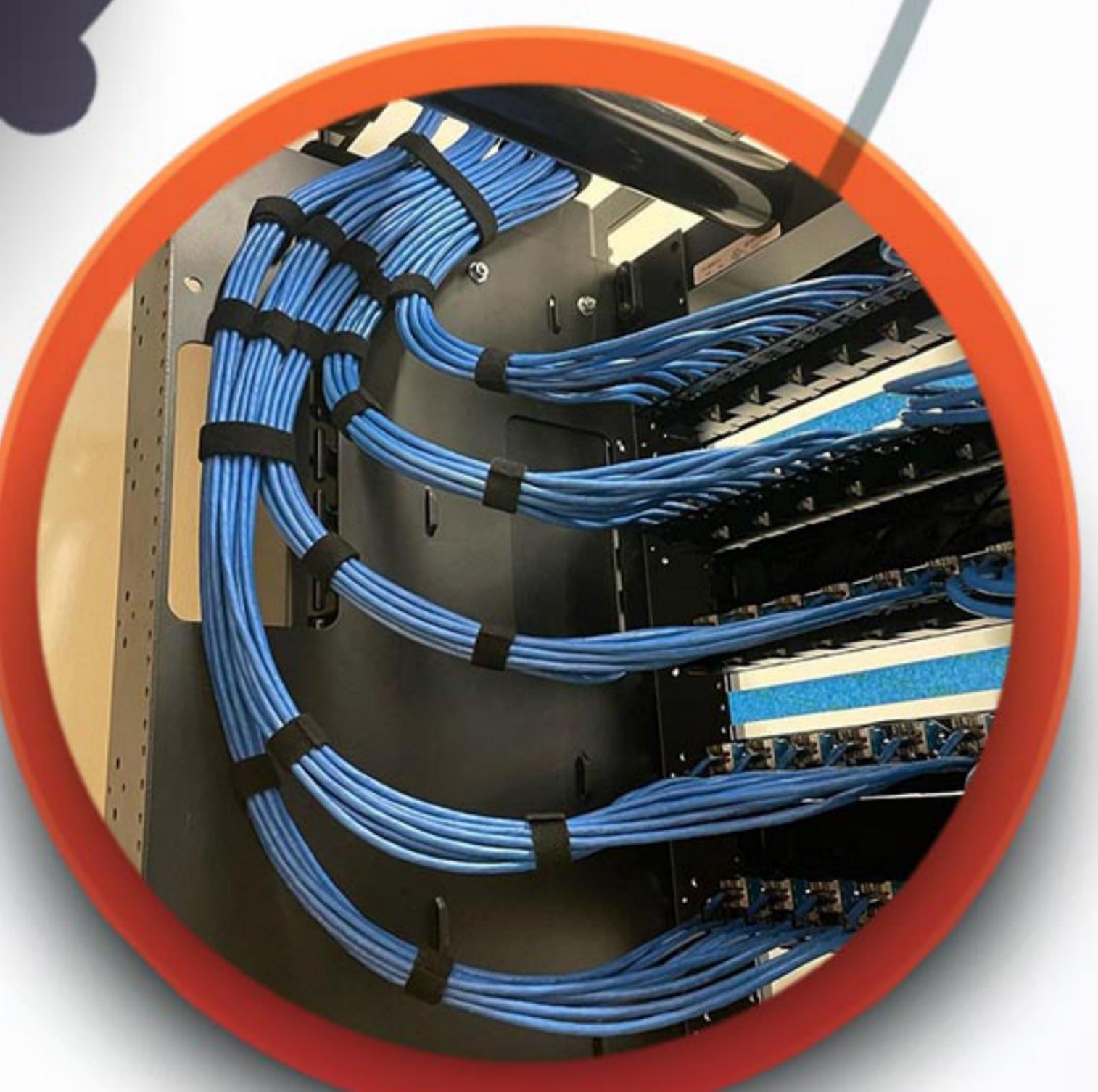
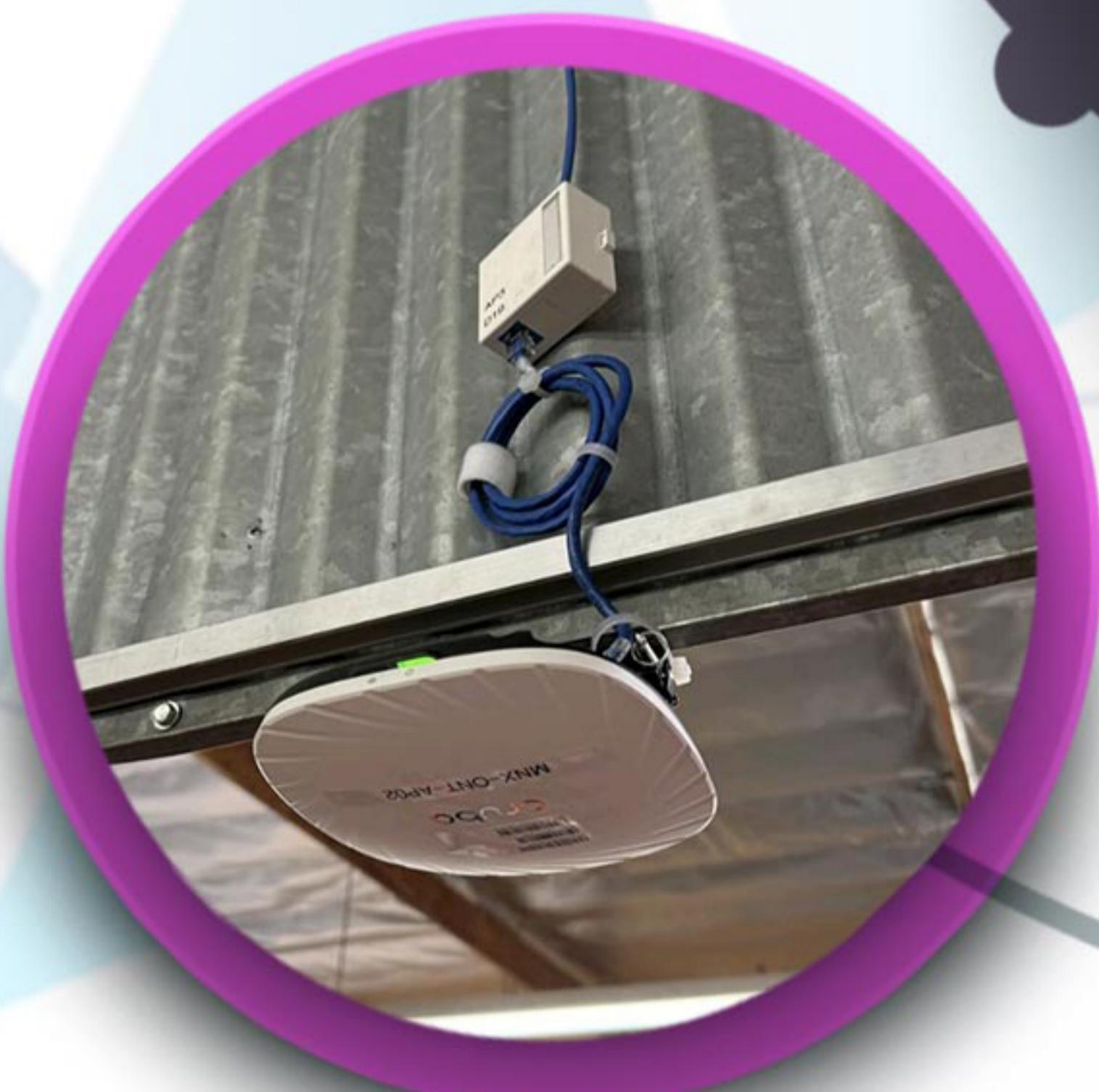




## KEY VALUES

### PROFICIENCY

AFAQ distinguished with up to date tests insuring IT system installation long life of data protection , pruriency in our work surpasses any other existing company in IT domain.



# KEY VALUES

## RELIABILITY

AFAQ provides Easiness of use after installation handling serves as the key feature in our services, our partners are gaining lowering time-cost usage via application performance optimization



# KEY VALUES

## INNOVATION IN ACTION

AFAQ believes `next generation systems requires up to date tests , while applying our services it is essential to carry out solutions that increases efficiency of dealing with IT system for our partners





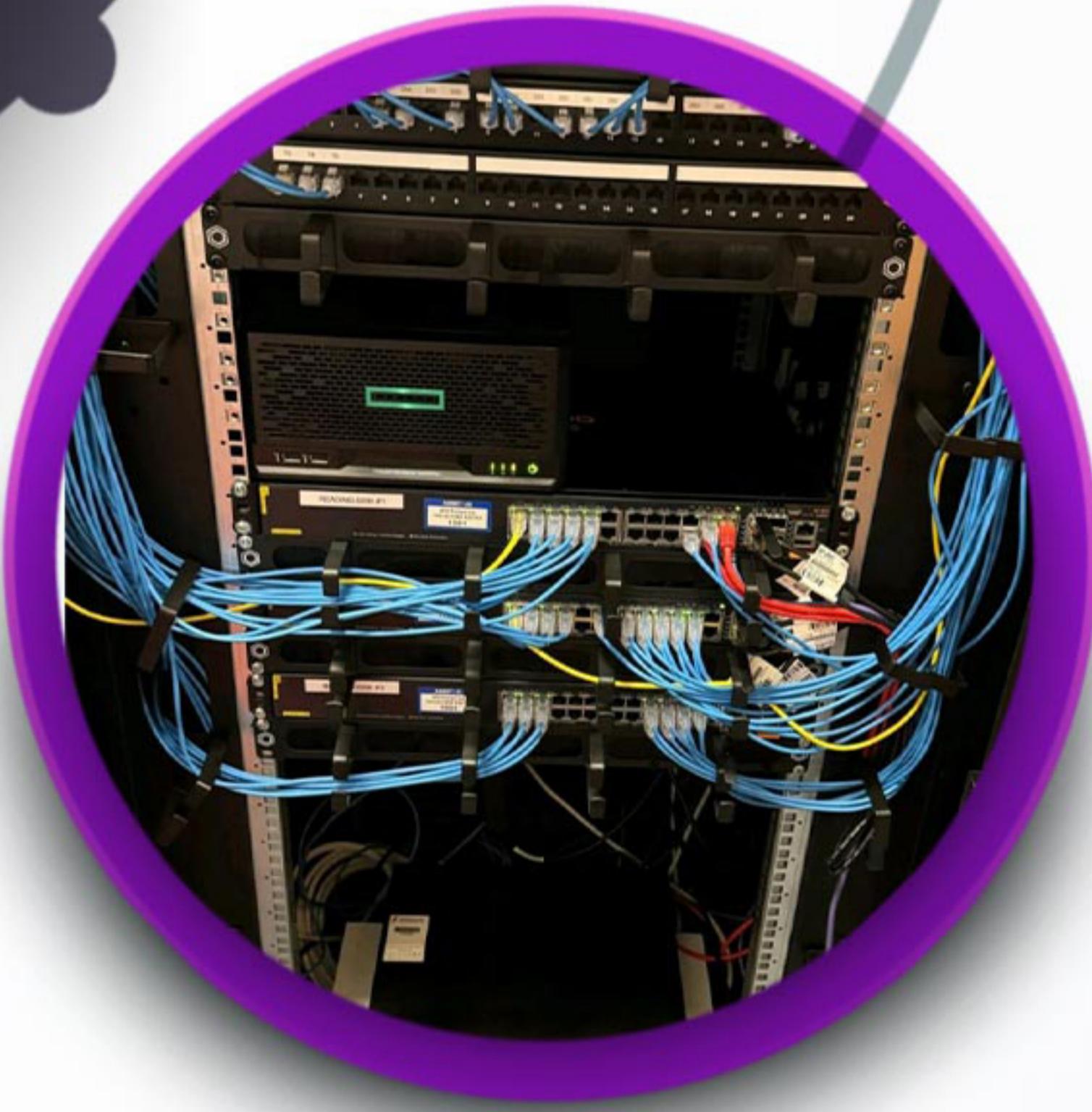
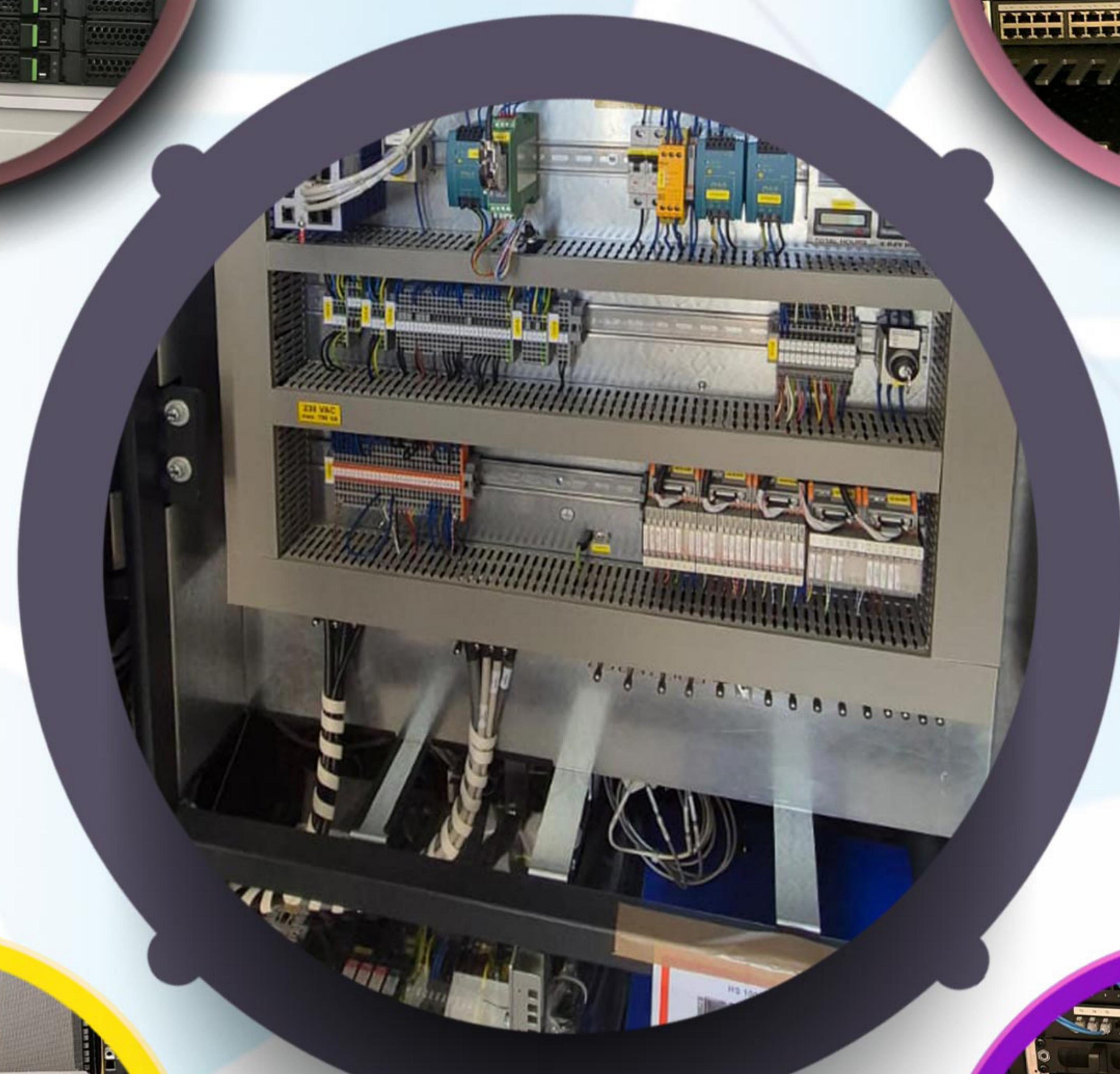
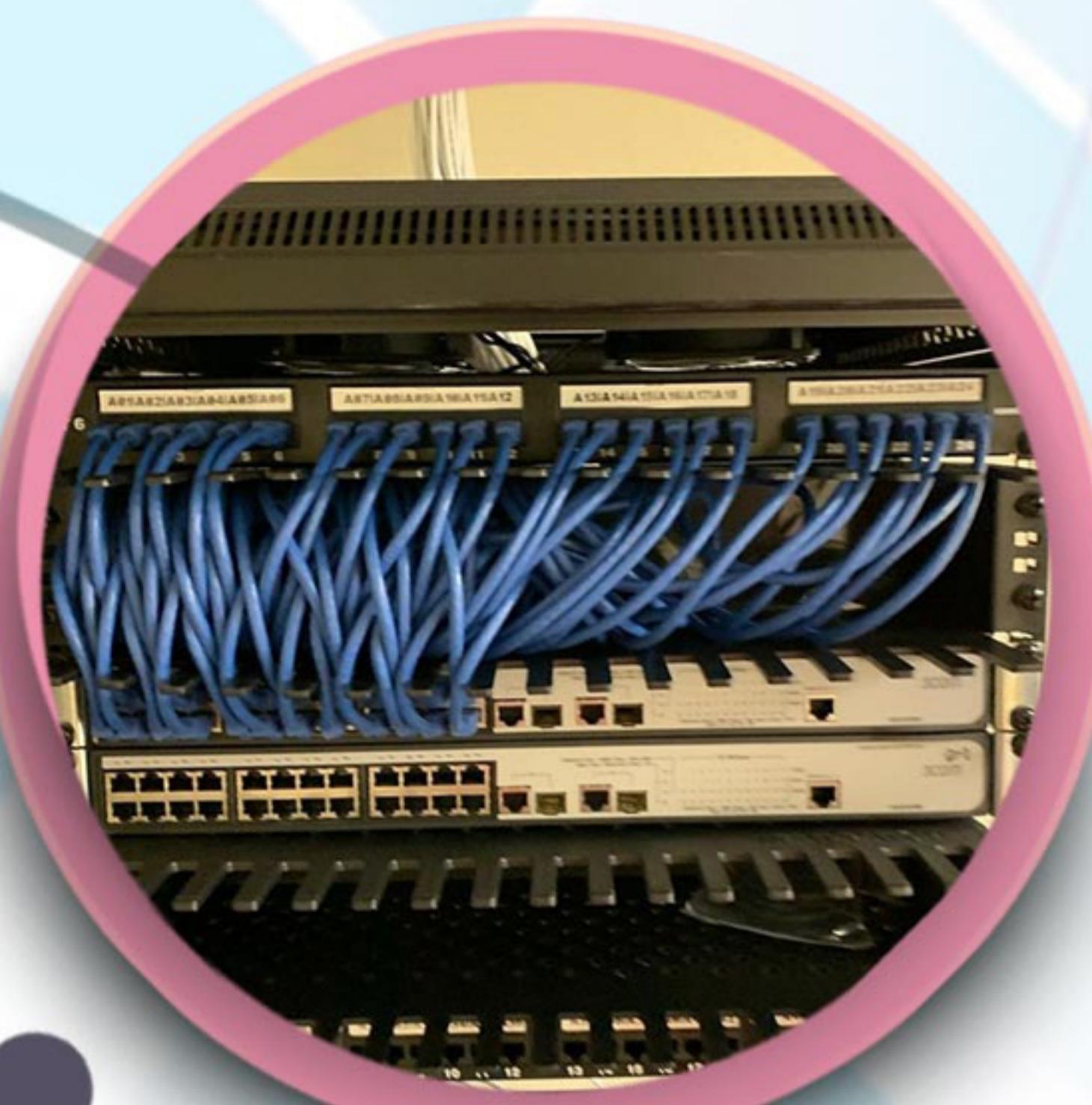
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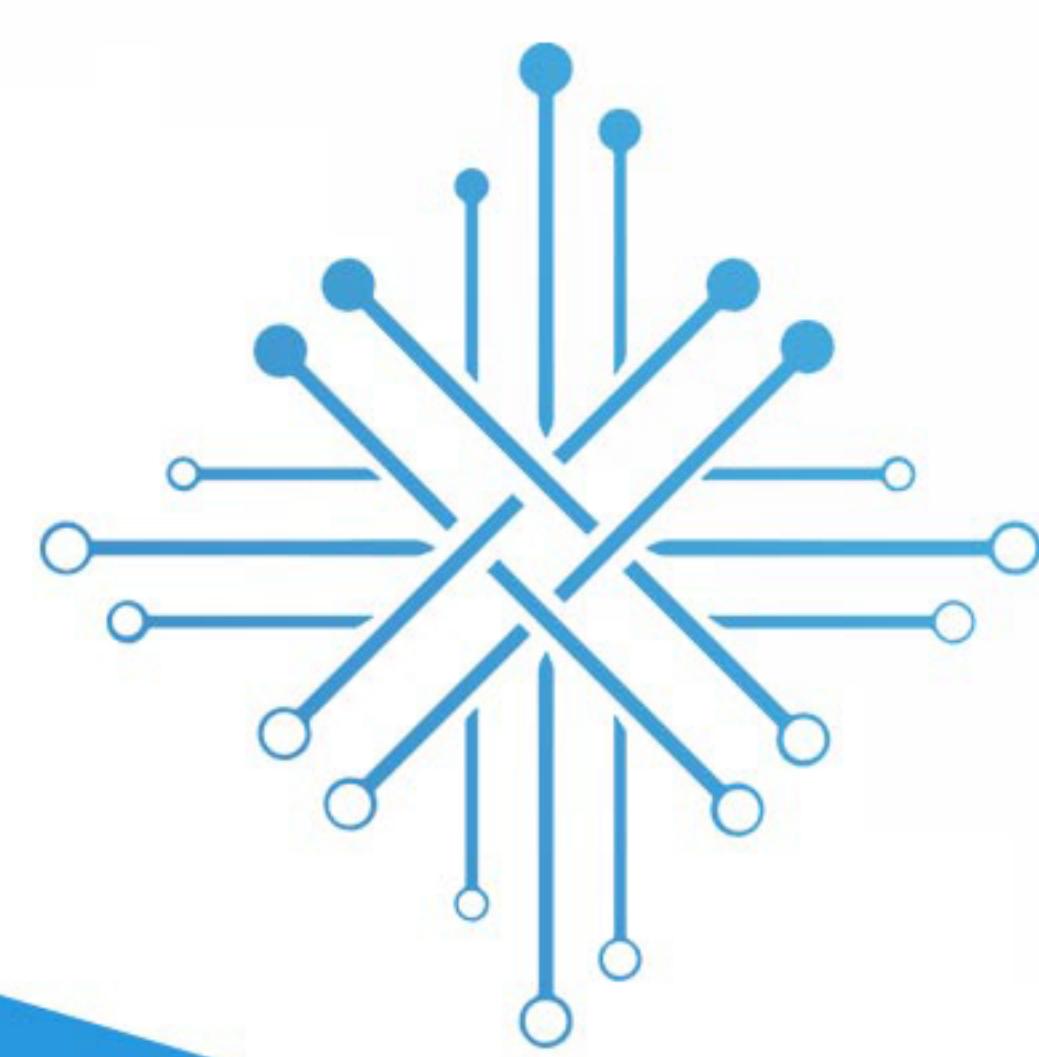
FOR INFORMATICS TECHNOLOGY & SYSTEM

## KEY VALUES

### CONTINUOUS GROWTH

In AFAQ we believe in continues growth with our partners rather than giving temporary services , thus assurance of staying updated with latest updates installation of the next generation ,insuring they have the top system available globally



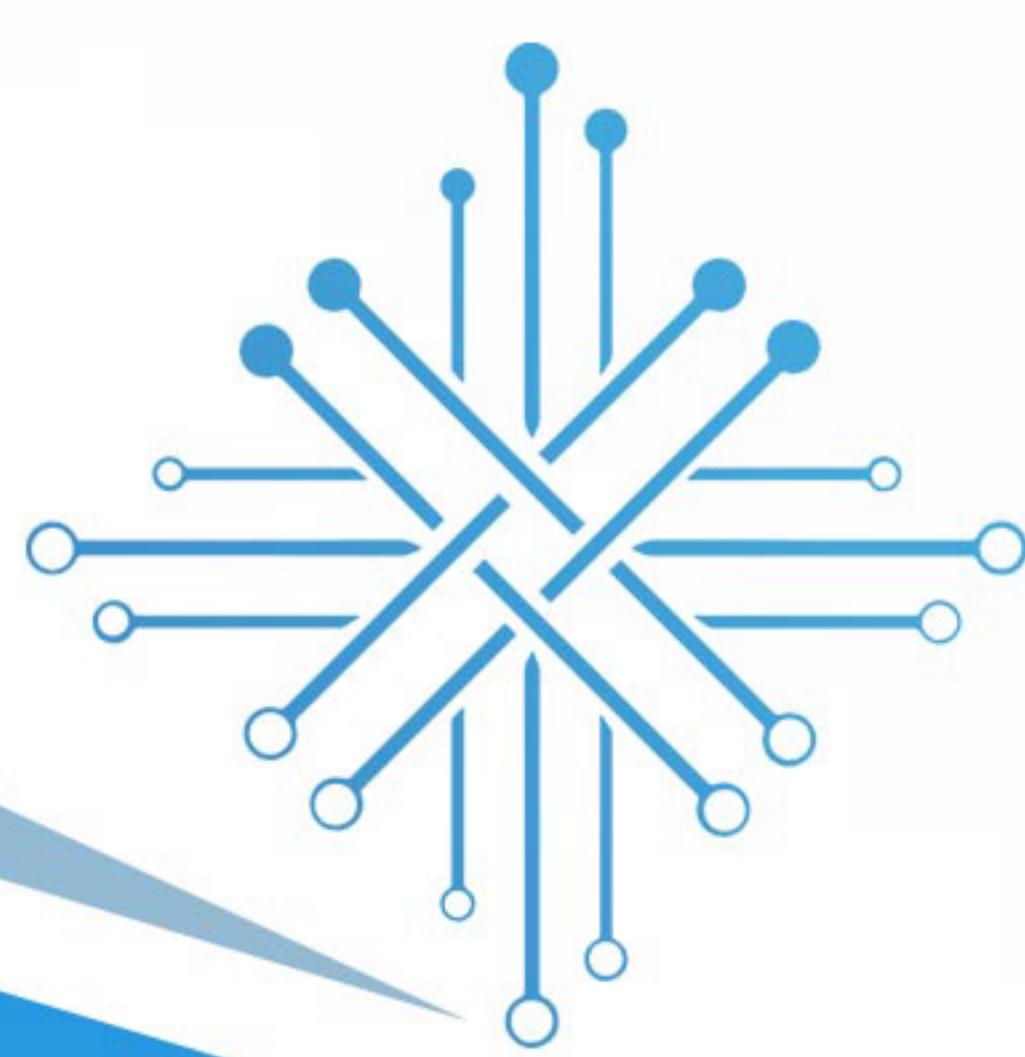


# AFAQ

FOR INFORMATICS TECHNOLOGY & SYSTEM

## AFAQ SERVICES





# AFAQ

FOR INFORMATICS TECHNOLOGY & SYSTEM

## OUR SERVICES

### SURVEILLANCE SECURE SYSTEMS

- Recognized leader in providing video-centric smart IoT solutions and comprehensive security services.
- Network Cameras: latest generation of High-definition cameras equipped with advanced imaging technology for crystal-clear video surveillance.
- Network Recorders (DVR & NVR): Cutting-edge recording devices that support high-resolution video storage and provide seamless integration with other systems.
- Storage Solutions: Scalable and secure storage options for retaining critical surveillance data, tailored to meet the demands of various business sizes.
- Access Control & Time Attendance: Integrated systems for managing facility access and ensuring precise attendance tracking with customizable solutions.
- Fire Alarm Systems: Advanced fire detection and alerting systems that prioritize safety and enable rapid emergency response.
- Intelligent Video Surveillance (IVS): AI-driven video analytics for real-time monitoring, pattern recognition, and proactive threat detection.
- Video Intercom Systems: Secure and user-friendly communication systems that combine convenience with safety for residential and commercial use.
- Alarm Systems: Comprehensive alarm solutions designed to detect and alert against intrusions, ensuring round-the-clock protection.
- Time Attendance Solutions: Modern attendance tracking systems that streamline workforce management and enhance organizational efficiency.



# OUR SERVICES

## IT INFRASTRUCTURE & DATA CENTER SOLUTIONS

- We also provide robust IT infrastructure services, ensuring the backbone of your organization is built for reliability, scalability, and efficiency. Our expertise includes:
- Structured Cabling: Comprehensive cabling solutions for voice, data, and multi-media communication, designed to support current and future technologies.
- Data Center Design & Implementation: Expertly designed and implemented data centers with state-of-the-art technology to meet your operational demands.
- Server Room Setup: Turnkey solutions for server room planning, setup, and maintenance, ensuring high availability and security.
- Power Management Systems: Reliable power distribution and backup systems to guarantee uninterrupted operations.
- Cooling & Environmental Control: Advanced cooling solutions to maintain optimal operating conditions for IT equipment.
- Network Infrastructure: High-performance network design and implementation for seamless connectivity and scalability.
- Rack & Enclosure Solutions: Customized rack and enclosure systems to optimize space and enhance equipment management
- With our integrated approach to security, IT infrastructure, and data center services, we ensure your organization is equipped with cutting-edge technology and infrastructure to thrive in an ever-evolving digital landscape



# OUR SERVICES

## IT MANAGED SERVICES AND OUTSOURCING

- At AFAQ, we provide comprehensive IT Managed Services and Outsourcing Solutions designed to streamline your IT operations, reduce costs, and allow your organization to focus on its core business objectives. By partnering with us, you gain access to a team of skilled professionals and state-of-the-art technology, ensuring your IT infrastructure is managed efficiently and proactively.
- **IT Managed Services**  
Our managed IT services deliver proactive monitoring, maintenance, and support for your entire IT ecosystem.
- **Proactive IT Monitoring:** Continuous monitoring of your IT infrastructure to identify and resolve issues before they impact operations.
- **Helpdesk and Technical Support:** Dedicated 24/7 support to address user issues and ensure seamless operations.
- **Patch Management:** Regular updates and security patches for all systems to protect against vulnerabilities
- **Backup and Disaster Recovery:** Automated data backups and comprehensive recovery plans to safeguard your business-critical information.
- **Cybersecurity Management:** Proactive defense against cyber threats, including endpoint protection, firewall management, and security audits.
- **Cloud Management:** Monitoring and optimization of cloud environments, ensuring maximum performance and cost efficiency.





## OUR SERVICES

- **Vendor Management:** Coordination with third-party vendors to ensure smooth service delivery and resolve issues efficiently.
- **IT Outsourcing Services**  
Our IT outsourcing solutions provide businesses with access to skilled IT professionals and resources without the need to build an in-house team
- **Dedicated IT Teams:** Outsource specific IT functions, such as network management, software development, or security, to our team of experts.
- **Flexible Staffing Solutions:** Scale your IT workforce up or down based on project needs and business demands.
- **Cost Optimization:** Reduce expenses by leveraging outsourced expertise, avoiding the cost of hiring, training, and retaining in-house staff.
- **Project-Based Outsourcing:** Specialized teams for short-term or long-term projects, ensuring on-time delivery and quality execution.
- **On-Site and Remote Support:** Flexibility to provide support either on-premises or remotely, depending on your requirements.
- **Strategic IT Planning:** Assistance with IT strategy, budgeting, and technology roadmaps to align IT with business goals.





## OUR SERVICES

- Benefits of IT Managed Services and Outsourcing:
  - Reduced Downtime: Proactive management ensures systems run smoothly with minimal interruptions.
  - Cost Efficiency: Avoid capital expenses and optimize operational costs with flexible pricing models.
  - Access to Expertise: Leverage the knowledge and skills of certified IT professionals.
  - Scalability: Adapt your IT services to changing business needs without infrastructure constraints.
  - Focus on Core Business: Free your internal resources to concentrate on strategic initiatives rather than day-to-day IT tasks.
  - Enhanced Security: Comprehensive cybersecurity measures to protect your data and IT assets.
- By choosing our IT Managed Services and Outsourcing, you gain a trusted partner who ensures your IT environment operates at peak efficiency, allowing your organization to thrive in today's fast-paced digital landscape. At AFAQ, we empower businesses with reliable, scalable, and future-ready IT solutions.

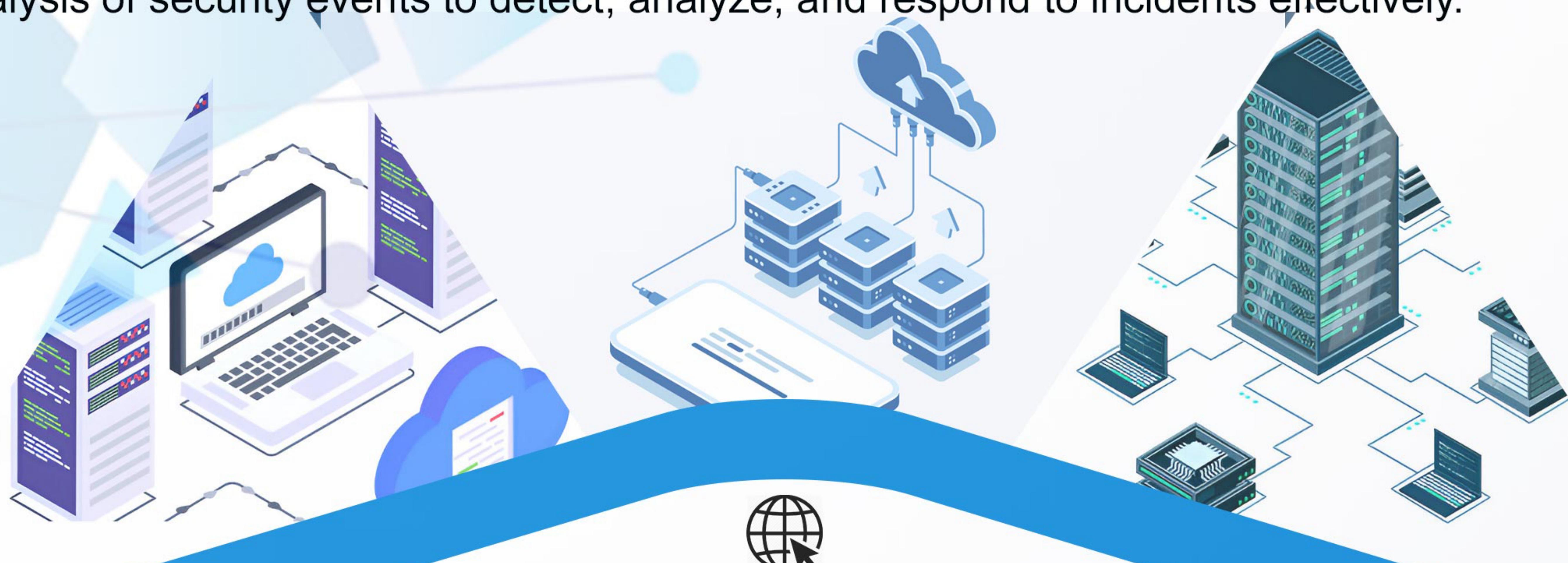




## OUR SERVICES

### IT INFRASTRUCTURE SECURITY

- At AFAQ, we prioritize the security of your IT infrastructure to protect your business from evolving cyber threats and ensure compliance with industry standards. Our Infrastructure Security Solutions provide comprehensive protection across networks, systems, and data, delivering peace of mind in today's digital age.
- Our Infrastructure Security Services Include:
- Firewall Implementation and Management: Deployment of next-generation firewalls (NGFWs) to monitor and control network traffic, block unauthorized access, and protect against external and internal threats.
- Intrusion Detection and Prevention Systems (IDPS): Real-time monitoring and automatic response to potential threats, ensuring proactive network defense.
- Endpoint Security: Advanced protection for devices such as laptops, desktops, and servers through antivirus, anti-malware, and endpoint detection and response (EDR) solutions.
- Network Access Control (NAC): Restrict access to your network based on predefined security policies to ensure only authorized users and devices are allowed.
- Data Encryption: End-to-end encryption solutions for protecting sensitive data during storage and transmission.
- Virtual Private Networks (VPN): Secure remote access for employees and branch offices, ensuring encrypted and private communication.
- Multi-Factor Authentication (MFA): Implementation of additional authentication layers to secure access to critical systems and applications.
- Security Information and Event Management (SIEM): Centralized logging and real-time analysis of security events to detect, analyze, and respond to incidents effectively.





## OUR SERVICES

- DDoS Protection: Safeguards against distributed denial-of-service attacks to maintain uptime and service availability.
- Web Application Security: Solutions to protect web applications from threats like SQL injection, cross-site scripting (XSS), and other vulnerabilities.
- Email Security: Protection against phishing, spam, and malware attacks through advanced email filtering and security protocols
- Backup and Disaster Recovery: Secure data backup and recovery solutions to ensure business continuity in case of cyberattacks or system failures.
- Zero Trust Architecture: Implementation of “never trust, always verify” security models to protect sensitive data and critical systems.
- Key Benefits of Our Infrastructure Security Solutions
- Proactive Threat Management: Real-time monitoring and swift incident response to mitigate risks.
- Compliance Support: Ensure adherence to industry standards and regulations, such as GDPR, ISO, and PCI-DSS.
- Scalability: Flexible security solutions that grow with your organization’s needs.
- Integrated Approach: Seamless integration with your existing IT infrastructure for maximum efficiency and minimal disruption.
- Expert Support: Access to our team of security experts for ongoing monitoring, threat assessment, and remediation
- With our Infrastructure Security Solutions, your organization will benefit from a fortified IT environment that safeguards critical assets, ensures operational continuity, and builds customer trust. At AFAQ
- , we deliver security strategies designed to stay ahead of emerging threats, keeping your business resilient and protected.



# OUR SERVICES

## ROUTING AND SWITCHING SOLUTIONS

- Our Routing and Switching solutions are designed to ensure high-performance connectivity, scalability, and reliability for your IT infrastructure. These services provide a solid foundation for seamless communication across your organization, supporting both local and global networks.
- Network Design and Optimization: End-to-end network architecture planning to ensure efficiency, reliability, and scalability.
- Enterprise Routing Solutions: Implementation of advanced routers for optimal traffic management, load balancing, and secure data transmission.
- Switching Solutions: Deployment of Layer 2 and Layer 3 switches to deliver high-speed data transfer and robust network segmentation.
- WAN and LAN Connectivity: Comprehensive solutions for setting up Wide Area Networks (WAN) and Local Area Networks (LAN) to enable seamless collaboration and communication
- Redundancy and Failover Systems: Integration of redundant systems and failover mechanisms to ensure uninterrupted network availability.
- Quality of Service (QoS): Configuration of QoS policies to prioritize critical applications and optimize bandwidth usage.
- Cloud Integration: Seamless integration of cloud-based networking solutions to enhance scalability and flexibility.
- Monitoring and Maintenance: Continuous network monitoring, performance analysis, and proactive maintenance to prevent downtime and optimize operations.
- With our Routing and Switching solutions, your organization can achieve superior connectivity, enhance operational efficiency, and maintain a secure and scalable IT environment to ensure your business stays ahead in the fast-paced digital landscape



# OUR SERVICES

## WIRELESS SOLUTIONS

- we understand the critical role of wireless connectivity in today's fast-paced, technology-driven world. Our Wireless Solutions are designed to provide secure, reliable, and high-performance wireless networks that cater to the needs of organizations of all sizes.
- Our Wireless Solutions Include:
- Wireless Network Design: Customized planning and deployment of wireless networks, ensuring seamless coverage and optimal performance across your premises.
- Wi-Fi Access Points: Installation of enterprise-grade access points to deliver high-speed connectivity and support for multiple devices
- Indoor and Outdoor Wi-Fi Solutions: Comprehensive wireless coverage for indoor office spaces and outdoor areas, ensuring connectivity in all environments.
- Wireless Mesh Networks: Scalable and self-healing mesh networks for uninterrupted connectivity across large or complex sites.
- Guest Wi-Fi Solutions: Secure and easy-to-manage guest access networks with advanced authentication and usage control.
- Wi-Fi 6 and Beyond: Deployment of the latest wireless standards to support higher speeds, greater capacity, and reduced latency.
- RF Site Surveys: Professional surveys to identify optimal access point placement, minimize interference, and ensure maximum coverage.
- Seamless Roaming: Configuration of networks to allow users to move freely without experiencing connectivity drops.
- IoT and Smart Device Integration: Wireless solutions designed to support IoT devices, enabling smarter operations and automation.





## OUR SERVICES

- Network Monitoring and Management: Continuous monitoring of wireless networks to optimize performance, troubleshoot issues, and ensure uptime.
- Point-to-Point and Point-to-Multipoint Connectivity: Wireless bridges for extending connectivity between buildings or across large areas.
- Why Choose Our Wireless Solutions?
  - Scalability: Our solutions are designed to grow with your business needs.
  - Reliability: We deliver robust wireless networks that ensure minimal downtime and consistent performance.
  - Security: Advanced encryption and authentication measures to protect your data and network.
  - Customization: Tailored solutions to meet the unique requirements of your organization and environment.
- With our Wireless Solutions, your business will benefit from seamless mobility, enhanced productivity, and a network that adapts to the growing demands of modern connectivity. At Surveillance Secure Systems, we ensure your wireless infrastructure is future-ready and capable of supporting your operational goals





## OUR SERVICES

### IP PUBLIC ADDRESS AND VOIP SOLUTIONS

- At AFAQ we provide cutting-edge IP Public Address and VoIP Solutions to enhance communication and collaboration for businesses of all sizes. Our solutions are designed to deliver seamless, reliable, and cost-effective communication across local and global networks, ensuring your business stays connected at all times.
- IP Public Address Solutions:
  - Our IP-based public address systems offer modern, flexible, and scalable solutions for broadcasting and communication needs in various environments, including corporate offices, educational institutions, healthcare facilities, and public spaces.
  - IP Speakers and Amplifiers: High-quality audio solutions for delivering clear and impactful messages across facilities.
  - Centralized Control: Manage and control public announcements from a single platform, enabling efficient communication.
  - Zone-Based Broadcasting: Ability to target specific areas or zones with tailored announcements and alerts.
  - Integration with Emergency Systems: Seamless integration with fire alarms, evacuation systems, and security protocols.
  - Scheduled Announcements: Automate routine messages or reminders with time-based scheduling features.
  - Multi-Language Support: Broadcast messages in multiple languages to cater to diverse audiences.
  - Customizable Solutions: Tailored designs to meet the unique requirements of your organization

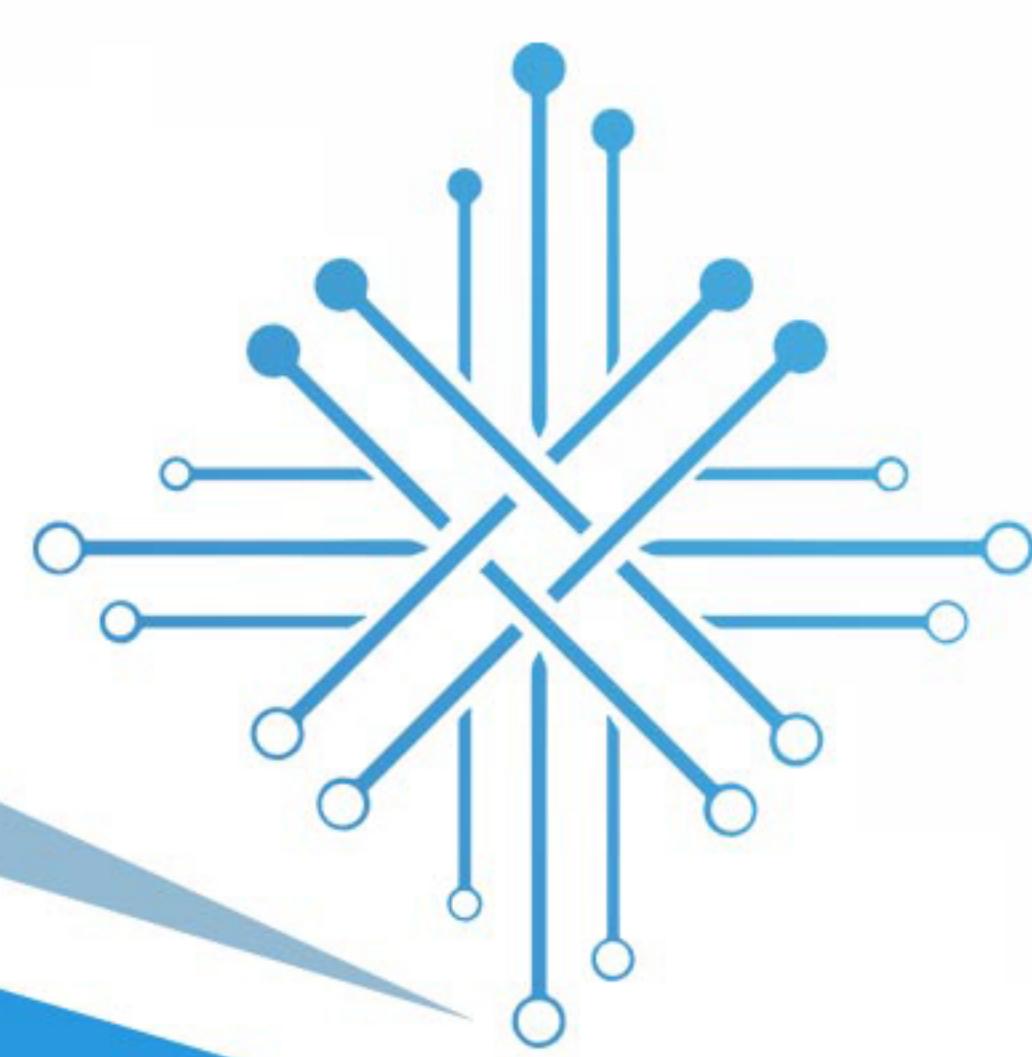




## OUR SERVICES

- **VoIP Solutions**
- Our Voice over IP (VoIP) services provide cost-effective and reliable communication systems that use internet protocols to manage voice, video, and data traffic seamlessly
- **VoIP Phone Systems:** Advanced IP phone systems with features like call forwarding, voicemail-to-email, and HD voice quality.
- **Unified Communication:** Integration of voice, video conferencing, messaging, and collaboration tools into a single platform.
- **Cloud-Based VoIP:** Scalable, secure, and flexible communication solutions hosted in the cloud for easy management and lower operational costs.
- **SIP Trunking:** Enable your existing PBX systems to use internet-based communication for cost savings and improved functionality.
- **Call Center Solutions:** VoIP systems tailored for call centers with features like auto-attendant, call routing, and analytics
- **VoIP Security:** Advanced encryption and security protocols to protect against eavesdropping and unauthorized access.
- **Mobile VoIP Integration:** Extend VoIP capabilities to mobile devices, ensuring employees can stay connected while on the go.
- **Video and Audio Conferencing:** High-quality conferencing solutions for seamless collaboration across teams and locations.
- **Global Connectivity:** Facilitate international communication with low-cost VoIP calling options.





## OUR SERVICES

- 24/7 Monitoring and Support: Ongoing support to ensure uninterrupted communication and address issues promptly.
- Key Benefits of Our IP Public Address and VoIP Solutions:
  - Cost Efficiency: Reduced communication costs compared to traditional telephony and analog systems.
  - Flexibility: Scalable systems that grow with your organization's needs.
  - Enhanced Productivity: Unified communication tools that improve collaboration and workflow.
  - Reliability: Robust systems designed for uninterrupted operation and high-quality performance.
  - Customizable and Future-Proof: Solutions tailored to your needs with the ability to integrate with future technologies.
- With our IP Public Address and VoIP Solutions, your business will achieve modernized communication systems that enhance operational efficiency, streamline collaboration, and reduce costs. At AFAQ, we are committed to connecting your world with innovative, secure, and reliable communication technologies.





## OUR SERVICES

### PCS, LAPTOPS, PRINTERS, AND ACCESSORIES

- At AFAQ, we provide a wide range of computing devices, peripherals, and accessories to meet the diverse needs of modern businesses and individuals. Our solutions are designed to ensure productivity, reliability, and seamless integration into your IT environment
- PCs and Laptops
- We offer the latest models from top-tier brands, customized to meet your specific requirements, whether for business, education, or personal use.
- Printers and Printing Solutions
- We supply a variety of printers and printing solutions to cater to your office, home, or large-scale production needs.
- Managed Print Services: Comprehensive solutions for managing and optimizing your printing environment, reducing costs, and improving efficiency.
- Accessories
- We offer a wide range of IT accessories to complement your computing devices and enhance productivity.
- Monitors: High-resolution displays for gaming, professional work, or everyday use.
- At AFAQ, we ensure you have access to the latest technology, designed to enhance productivity and streamline your workflows. Whether you need a single device or a complete suite of hardware, we are your trusted partner for PCs, laptops, printers, and accessories





# AFAQ

FOR INFORMATICS TECHNOLOGY & SYSTEM

# TOP CLIENTS

# AFAQ

Public Security  
Directorate



National Cyber  
Security Center



Aqaba Container  
Terminal



Aqaba Company  
for Ports Operation  
and Management



Jordan  
Armed Forces



Military Credit  
Fund



Aqaba  
Industrial Ports



Jordan Phosphate  
Mines Company



Ayla Oasis



Hyatt  
Regency



Tala Bay  
Aqaba



AQABA DIGITAL  
HUB (Nitel)



Nokia



Jordan River  
Foundation



Gadora  
Tobacco



Loyalty Support  
Services



Al-Mamlaka

JAPCO



PETRA  
PHARMATICAL





# AFAQ

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## INFRASTRUCTURE CABLING AND DC

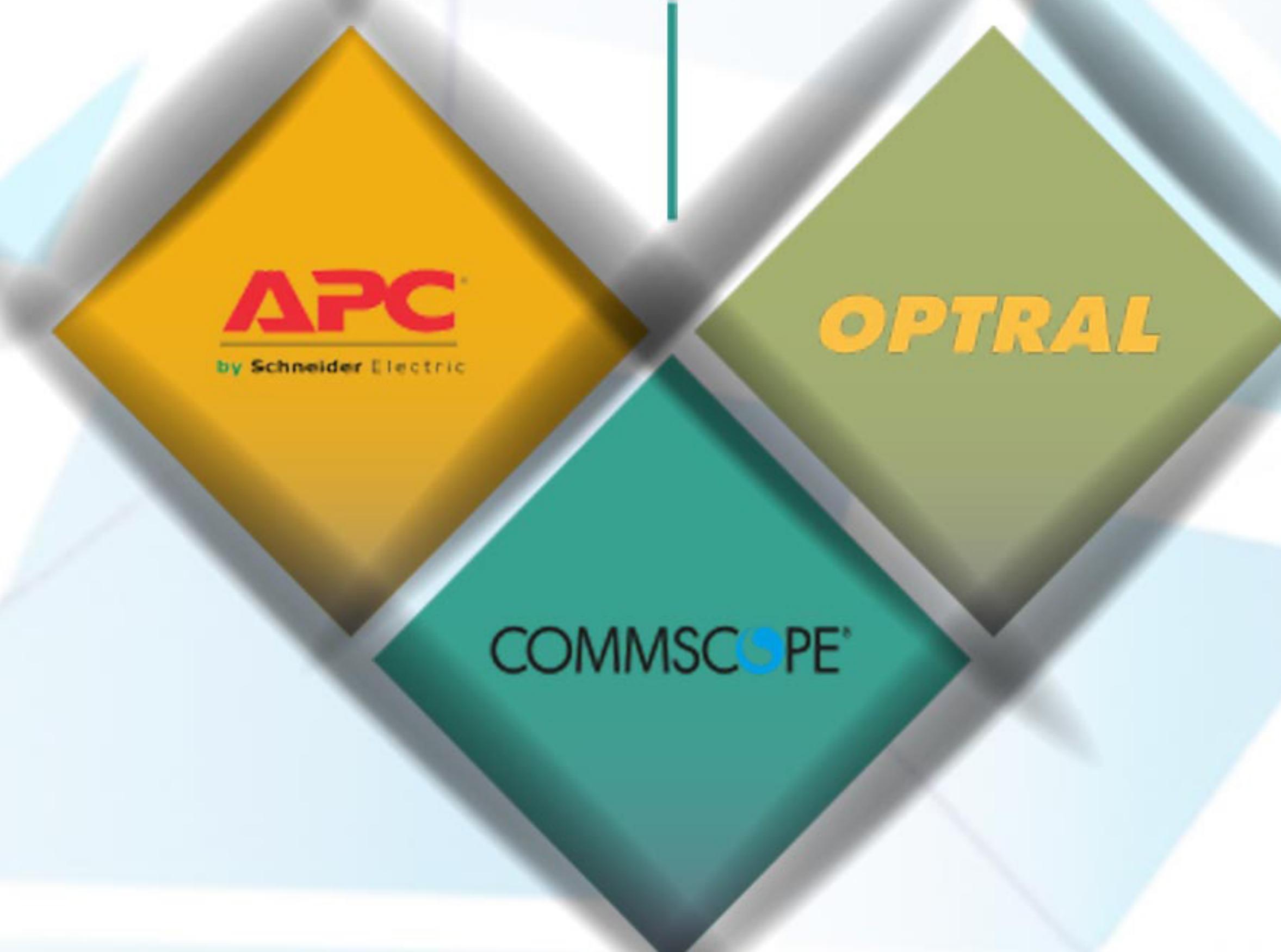
### Key Partners:

#### APC

manufacturer of uninterruptible power supplies (UPS), electronics peripherals, and data center products

#### Commoscope

Structured cabling and fiber optic solutions



#### Opentral

Focusing on design, production of fiber optic cables

## INFRASTRUCTURE ROUTING, SWITCHING AND WIRELESS

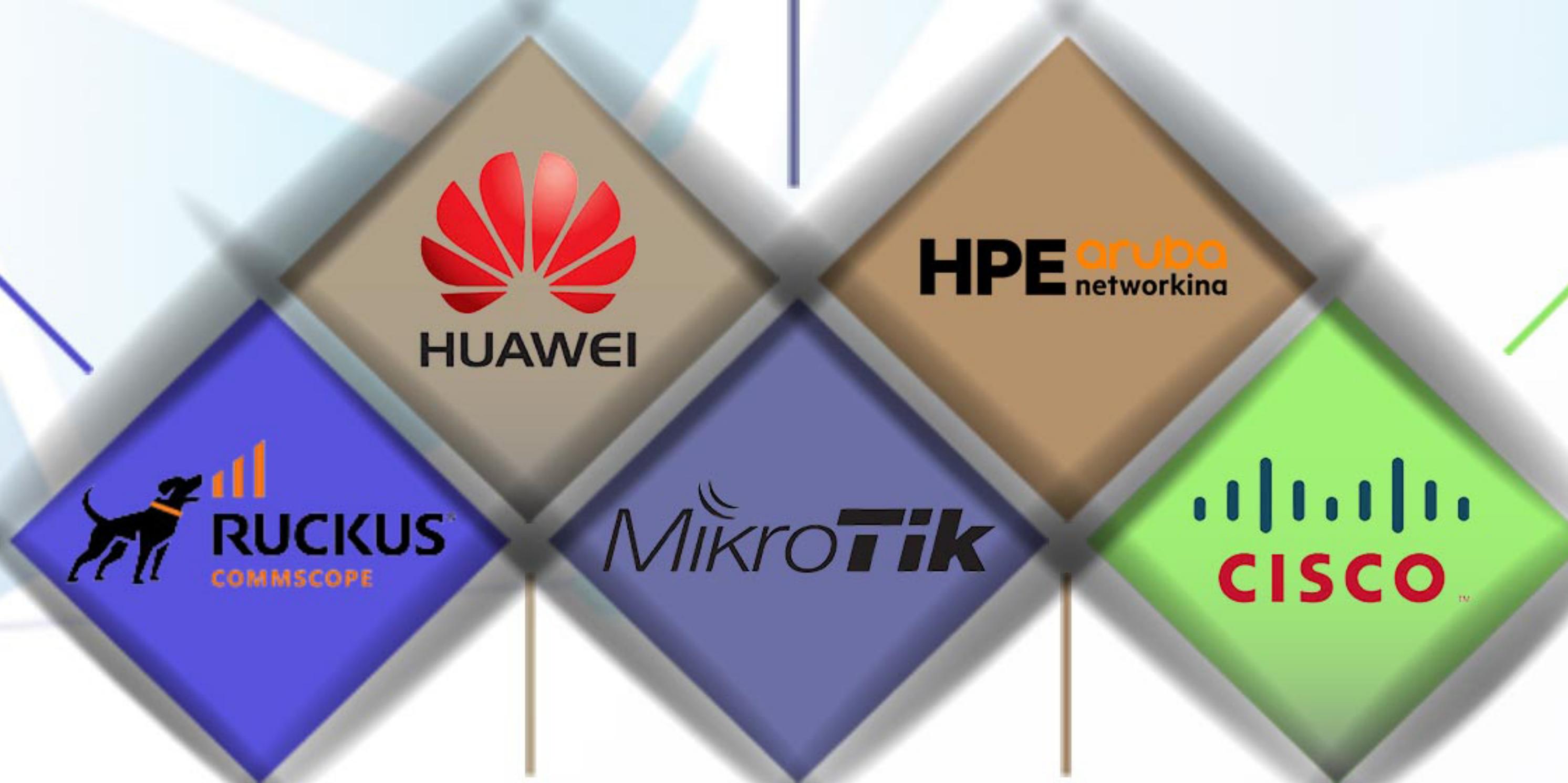
### Key Partners:

#### Ruckus Networks

Enterprise wireless and wired networking solutions

#### MikroTik

Affordable routing and switching devices



#### Cisco Systems

Routing, switching, and wireless networking solutions

#### HUAWEI HPE Aruba

Routing, switching, and wireless networking solutions      Wireless and wired networking solutions





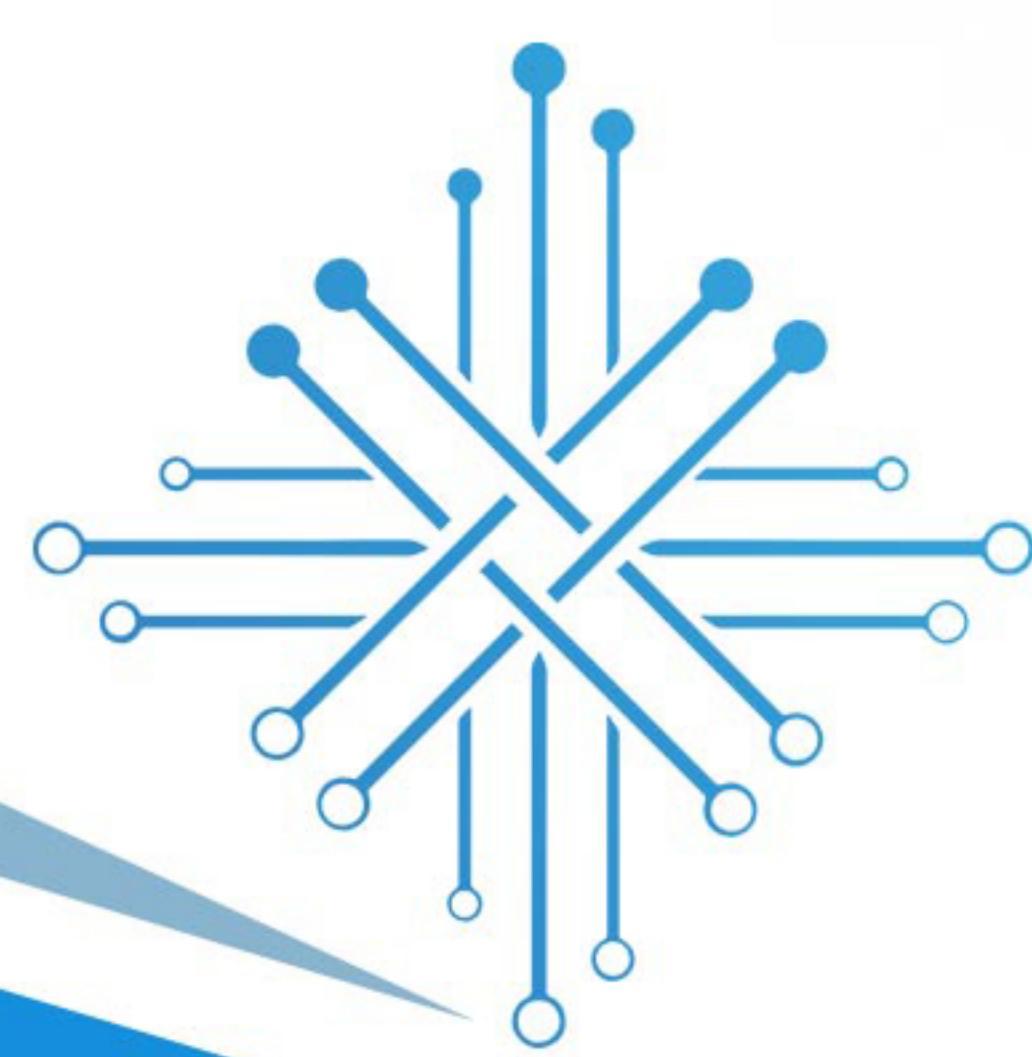
# AFAQ

FOR INFORMATICS TECHNOLOGY & SYSTEM

## SURVEILLANCE AND SECURITY SYSTEMS

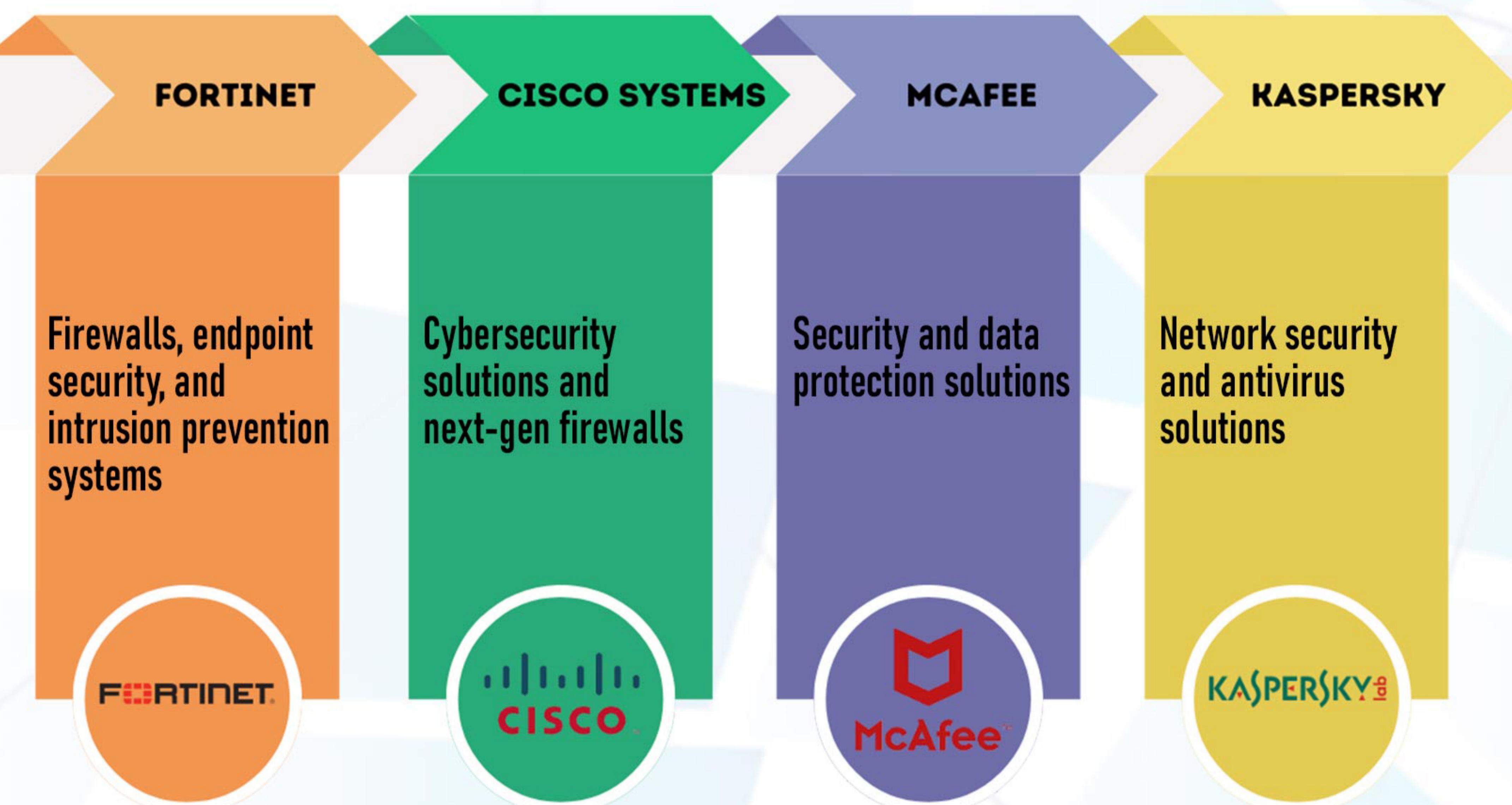
### Key Partners:





## IT INFRASTRUCTURE SECURITY

### Key Partners:



## IP PUBLIC ADDRESS AND VOIP SOLUTIONS

### Key Partners:



#### GRANDSTREAM

VoIP phones, PBX systems, and IP intercoms



#### AVAYA

Unified communication and VoIP solutions



#### ZYCOO

developer and manufacturer of IP telephony devices and related systems





# AFAQ

FOR INFORMATICS TECHNOLOGY & SYSTEM

## PCS, LAPTOPS, PRINTERS, AND ACCESSORIES

### Key Partners:

#### Dell Technologies

PCs, laptops, servers, and monitors



#### HP Inc.

Laptops, printers, and accessories



#### Canon

Printers, imaging devices, and accessories



#### Logitech

Keyboards, mice, webcams, and conferencing devices



#### Lenovo

PCs, laptops, and workstations



#### Asus

PCs, laptops, and peripherals



#### Epson

Printers, scanners, and multifunction devices



#### Acer

Business-grade PCs and laptops



## OUR PROJECTS

Ayala Oasis Infrastructure development project to update the network and operate the electronic door system

### Project works

- Installation of modern fiber optic cables to provide high speed and reliable connectivity to support the operation of the electronic door system.
- Replacing old network cabins with modern cabins to ensure higher performance efficiency and reduce breakdowns.
- Conduct preventive network maintenance to ensure service continuity and reduce unexpected outages.
- Professionally organize the network to ensure easy future expansion and improve overall appearance.



## OUR PROJECTS

Installing a monitoring system for (Al-Nai for Information Technology and Communications Investments) Company in their unique and distinguished project in the Middle East and North Africa, Aqaba Digital Hub.

Installing high-resolution surveillance cameras to monitor the project, and display a quick video (promotional video) of the project construction stages, to be shown at the end of the project.



## OUR PROJECTS

Aqaba Phosphate Mines Installation of a high-resolution camera surveillance system over long distances and the method of connecting the system via optical fibers



## OUR PROJECTS

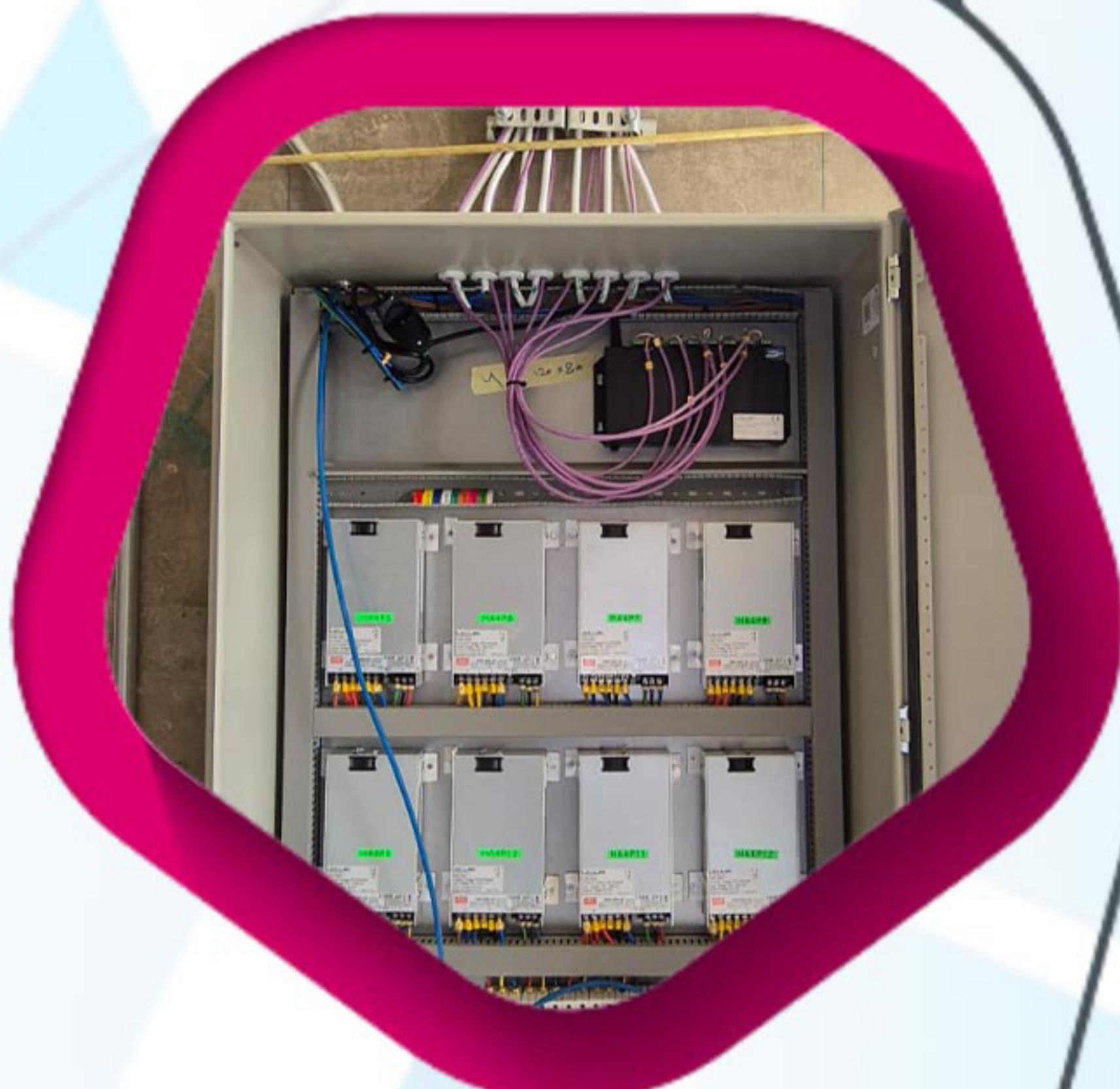
Replacing infrastructure cables at the ACT port dock and preventive maintenance

- Installation of modern fiber optic cables to provide high speed and reliable connectivity to support the operation of the electronic door system.
- Conduct preventive network maintenance to ensure service continuity and reduce unexpected outages.
- Professionally organize the network to ensure easy future expansion and improve overall appearance.



## OUR PROJECTS

One of the projects of Afaq Alghad Information Technology and Systems Company is supplying and operating the internal network for external lighting for the Sixth Towers Project (Amman Gate)





## WORD OF FOUNDER

Since 2018 AFAQ Corporation has been delivering outstanding service, know how and leading innovative services in IT field.

Customer satisfaction, innovation, flexibility and high quality are what AFAQ represents. Thanks to these fundamentals, our company enjoys an exceptional reputation among the leading top tire organizations. AFAQ has been offering highly innovative benchmark SERVICES for many years.

AFAQ business unit of IT is involved in the complete range of Surveillance Secure Systems, IT Infrastructure & Data Center Solutions, IT Managed Services and Outsourcing, IT Infrastructure Security, Routing and Switching Solutions, Wireless Solutions, IP Public Address and VoIP Solutions, In addition, fiber & accessories.

AFAQ provides NEXT IT GENERATION leadership. We develop and install IT passive & active services using latest testing equipment to the highest standards and precision. Due to our innovative and precision, we are currently leading IT integration services in Hashemite kingdom of Jordan.



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